MONATRIX

Fire & Security Specialists

MISSION STATEMENT

Monatrix is committed to delivering professional security services and systems to the highest levels.

We offer innovative and progressive security solutions for the preservation and protection of lives, homes and businesses, making sure we meet your individual requirements efficiently and cost effectively.

We strive to provide peace of mind, safety and security to all of our customers whilst saving them time, money and keeping them worry free.

ABOUT US

As an NSI Gold accredited company we install, service and maintain all our system to the very latest British Standards and Codes of Practice.

Our expertise has been developed through many years of experience successfully providing high quality security systems across multiple markets sectors throughout the UK and Europe.

The services and systems we provide together with our own in-house procedures are regularly audited by third parties to ensure we achieve and maintain the high standards our customers expect.

CONTACT OUR CUSTOMER SERVICE TEAM
08455 33 00 33   WWW.MONATRIX.COM

CCTV

The CCTV market place has seen enormous technical developments over recent years and there is now more choice than ever. From entry-level systems to large multi-site networked installations, we can offer solutions that meet your unique requirements.

IP Network Systems

- Using existing LAN, WAN and VPN
- Remote Access
- Dedicated Networks
- Cost Effective
- Megapixel Cameras

ANPR/Vehicle Management

- Access Control
- Store, Monitor and Utilise Vehicle ID
- Increased Efficiency
- Car Park and Traffic Management

Remote Monitoring

- 24/7 365 Days
- Additional Deterrent
- Fast Response
- System Integration
- Accessible from Phones/Tablets

Video Analytics

- Intelligent Searching
- Behaviour Analysis and Shopping Patterns
- Recognition Systems
- Integration with Other Systems

ACCESS CONTROL

By utilising a wide range of manufacturers products' Monatrix can design, install and maintain an Access Control System from a small single door intercom application to a large multi-site system incorporating electronic and physical controls, including Card Readers, Biometrics, Remote Intercoms, Barriers, Turnstiles and Gates.

Electronic Access Control

- Site, Personnel and Asset Protection
- Control and Record Movements
- Enhanced Reporting
- System Integration
- Roll Call and Mustering

Physical Access Control

- Turnstiles/Barriers
- Automated Bollards and Gates
- Roller Shutters
- Integration with ANPR, CCTV and Intruder Alarms

Remote Access

- Multi-User and Multi-site Accessibility
- Flexibility
- Grant Access Remotely
- Communication Across Multiple Intercoms
- Global Reporting

Tyco – C*Cure Partner

- Accredited Partner
- Design, Installations and Service by Trained Engineers
- C-Cure 800 to 9000 Migration Service
- Tyco and Software House Integration and Unification

SOME OF OUR CUSTOMERS

UCL bepco Canon AA British Gas

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INTRUDER DETECTION SYSTEMS

As an NSI Gold accredited company Monatrix always install high quality equipment to ensure false alarms are reduced to a minimum. Each system must be individually designed and a risk assessment will be carried out, by one of our trained surveyors. This will ensure that all customer requirements can be met and furthermore all Standards and Codes of Practice are adhered to. Intruder Detection can be accomplished in a variety of ways.

Domestic Systems:

We can offer wired and wireless solutions to protect your family and home. We always recommend our systems are monitored and maintained as these systems offer higher levels of security and peace of mind. Remote access and integration, including home automation, can provide numerous additional features and benefits.

Commercial Properties:

With customers including small businesses to large corporate enterprises Monatrix have designed, installed and maintained detection systems including Intruder Alarms, Perimeter Detection, Video Analytics, Wireless CCTV and Remote Audio Challenge. Every business is unique and therefore has unique security requirements.

INTEGRATION

Security System Integration is an important and integral part of our work. Integration focuses on joining different subsystems and components of each of your security features such as CCTV, Access Control and Intruder Alarms together as one large system.

Security today is seen as a necessity to combat the growing number of sophisticated threats to which both homes and organisations are exposed.

Whilst traditional standalone systems provide many benefits, integrating electronic and physical security systems is now considered the most effective solution.

SOME OF OUR CUSTOMERS

INSTALLATION

Monatrix aim to make the installation process as trouble-free as possible and our team of highly skilled and experienced engineers ensure minimal disruption to you and your property. You can be assured of a first-class service from knowledgeable and courteous individuals, and an installation which meets your desired specification on time and on budget.

With many years of experience in providing fire and security systems as standalone solutions and fully integrated security systems within numerous industry sectors, our clients rely on us to provide them with the best possible solution to meet their specific requirements. We achieve this by re-investing back into the business through constant innovation in the latest cutting edge technologies. Furthermore we empower our employees to provide dedicated and personal support to the services we offer you.

The installation of your system consists of six key steps:

Risk Assessment/Site Survey – We will visit your property or site Free of Charge to carry out a risk assessment or survey and to fully understand your unique and individual requirements.

Design - Our trained and qualified team of system designers will provide you with a bespoke system for your home or business. The system specification and proposal will ensure you are happy that the solution meets your needs and requirements.

Project Management – Let our experts take the strain. Our project team also ensures systems are installed as specified and in accordance with all relevant standards and codes of practice.

Installation – Our experienced engineers install your system to the specification in a courteous, tidy and non-disruptive manner.

Commissioning – The system is fully commissioned and documentation of the installation is completed. Training is provided and the system is handed over once our customers are satisfied the system has been installed to the specification and fulfils their requirements.

Certification – As an NSI Gold company, all of our customers are provided with an NSI certificate. This confirms that their systems have been installed in accordance with the latest British and EN Standards and the relevant Codes of Practice.

OUR SIX KEY STEPS

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Risk Assessment/Site Survey
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2

System Design
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Project Management
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Installation
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5

Commissioning
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Certification

MAINTENANCE AND SERVICE

Monatrix take customer service and satisfaction extremely seriously. We continually monitor our systems and processes to ensure we have the best platform to provide the service we pride ourselves on. Our ISO9001 Quality Management Accreditation assists us in this commitment to service and is externally audited to ensure we are following our processes and procedures. Communication is also very important through your journey with Monatrix, and we are committed to ensuring constant communications are in place between our customers and our staff.

We believe it is important to have focused teams and departments specialising in specific market sectors. This allows us to ensure the right engineer is allocated to your needs. Whether it is one of our in-house technical managers to troubleshoot technical issues, an Access Control specialist to install turnstiles, or a CCTV specialist to service your cameras, we will provide the most efficient and effective response to your requirements.

For both commercial and residential customers our expert technicians can repair or maintain your security equipment to ensure it is fully functional, decreasing the chances of any unwanted or unexpected problems arising. We offer a wide range of service agreements including tailor made agreements for your specific needs.

Despite making every effort to prevent any faults with your systems, unfortunately as with all technology, issues can occur. If a system fault does occur, our specialist teams of engineers operate throughout the country and are ready to respond and rectify the issue without undue delay. Providing a first class and personal service to our customers is of the utmost importance to all of us here at Monatrix.

"MONATRIX – Derivative of the latin 'admonitrix' meaning to advise, caution and warn."

MONATRIX

Monatrix Limited
Sanctus House
1 Olympus Park Business Centre
Quedgeley Gloucestershire
 GL2 4DH

08455 33 00 33
www.monatrix.com